

ImageManager: Supported Platforms Matrix

Release 4.1.5.10017

Release date: 14 June 2011

Platform ¹	Minimum Service Pack	32-bit (x86) ²	64-bit (x64)	Itanium (IA64)	Comments
Windows Server 2003	SP2	•	•		
Windows Small Business Server 2003	SP2	•			Not recommended for anything other than single server environments
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP2	•	•		
Windows Small Business Server 2008	SP2		•		Not recommended for anything other than single server environments
Windows 7 ³	SP1		•		Minimum of 8 GB memory, quad-core processor and RAID-1 configured SATA 3 Gbits/s disk subsystem
Windows Server 2008 R2	SP1		•		
Windows Server 2008 R2 (Server Core)					Not supported
Windows Small Business Server 2011			•		Standard edition Not recommended for anything other than single server environments

Notes 1: Installation in a virtual guest is not recommended.

Notes 2: 32-bit platforms should have the maximum memory of 4 GB installed.

Notes 3: Maximum of 10 inbound network connections supported.

Release 4.1.0.8605

Release date: 25 February 2011

Platform ¹	Minimum Service Pack	32-bit (x86) ²	64-bit (x64)	Itanium (IA64)	Comments
Windows Server 2003	SP2	•	•		
Windows Small Business Server 2003	SP2	•			Not recommended for anything other than single server environments
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP2	•	•		
Windows Small Business Server 2008	SP2		•		Not recommended for anything other than single server environments
Windows 7 ³			•		Minimum of 8 GB memory, quad-core processor and RAID-1 configured SATA 3 Gbits/s disk subsystem
Windows Server 2008 R2			•		
Windows Server 2008 R2 (Server Core)					Not supported
Windows Small Business Server 2011			•		Standard edition Not recommended for anything other than single server environments

Notes 1: Installation in a virtual guest is not recommended.

Notes 2: 32-bit platforms should have the maximum memory of 4 GB installed.

Notes 3: Maximum of 10 inbound network connections supported.

Release 4.0.5.7906

Release date: 13 December 2010

Platform ¹	Minimum Service Pack	32-bit (x86) ²	64-bit (x64)	Itanium (IA64)	Comments
Windows Server 2003	SP2	•	•		
Windows Small Business Server 2003	SP2	•			Not recommended for anything other than single server environments
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP2	•	•		
Windows Small Business Server 2008	SP2		•		Not recommended for anything other than single server environments
Windows 7 ³			•		Minimum of 8 GB memory, quad-core processor and RAID-1 configured SATA 3 Gbits/s disk subsystem
Windows Server 2008 R2			•		
Windows Server 2008 R2 (Server Core)					Not supported
Windows Small Business Server 2011			•		Standard edition Not recommended for anything other than single server environments

Notes 1: Installation in a virtual guest is not recommended.

Notes 2: 32-bit platforms should have the maximum memory of 4 GB installed.

Notes 3: Maximum of 10 inbound network connections supported.

Release 4.0.1.6921

Release date: 15 July 2010

Platform ¹	Minimum Service Pack	32-bit (x86) ²	64-bit (x64)	Itanium (IA64)	Comments
Windows Server 2003	SP2	•	•		
Windows Small Business Server 2003	SP2	•			Not recommended for anything other than single server environments
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP2	•	•		
Windows Small Business Server 2008			•		Not recommended for anything other than single server environments
Windows 7 ³			•		Minimum of 8 GB memory, quad-core processor and RAID-1 configured SATA 3 Gbits/s disk subsystem
Windows Server 2008 R2			•		
Windows Server 2008 R2 (Server Core)					Not supported

Notes 1: It is recommended that all platforms be upgraded to version 4.0.5.7906 or higher.

Notes 2: 32-bit platforms should have the maximum memory of 4 GB installed.

Notes 3: Maximum of 10 inbound network connections supported.

Notes:

Image versions

The ShadowProtect created backup images managed by ImageManager must always be from a version of ShadowProtect that is on the same revision or a lower revision than ImageManager.

Eligibility for upgrades

An upgrade to the product is defined when the major and minor version numbers of the release change. As an example:

3.5.1.4183

The major version number is 3 and the minor version number is 5 (commonly referred to as version 3.5). Going from release 3.4.0.3001 is an upgrade as there is a change in the minor version number. Going from release 3.5.0.3570 is not an upgrade as neither the major or minor version numbers have changed. This is deemed a patch release.

An end user is eligible to upgrade or update their ShadowProtect products without restriction if they have a current Support and Maintenance contract.

An end user without a current Support and Maintenance contract is ineligible to upgrade from version 3.4.0.3001 to version 3.5.0.3570 (or higher) if release 3.4.0.3001 was the current release available when their contract expired.

An end user without a current Support and Maintenance contract is eligible to upgrade from version 3.4.0.3001 to version 3.5.0.3570 (or higher) if release 3.5.0.3570 was the current release available when their contract expired.

An end user without a current Support and Maintenance contract that was on release 3.5.0.3570 when their contract expired is eligible to update from release 3.5.0.3570 to 3.5.1.4183 if release 3.5.0.3570 was the current release available when their contract expired as release 3.5.1.4183 is a patch release.

Windows Server 2008

Technically there are two versions of Windows Server 2008 available; Server Core and Full Installation. However, there are numerous editions available. Therefore Windows Server 2008 Foundation, Windows Server 2008 Standard, Windows Server 2008 Enterprise, Windows Enterprise Business Server 2008, Windows Web Server 2008 et al are all classified as Windows Server 2008.